

LIMITED RESIDENTIAL WARRANTY OF CUTOM FLOOR FINISHING OF WI LLC

1. Service Performed by Custom Floor Finishing of WI LLC (hereafter known as CFFWI). Depending upon specifications agreed upon for each individual job by CFFWI and the customer, CFFWI applies either an abrasion resistant coating or a non-abrasion resistant coating to wood flooring which is manufactured and sold by CFFWI's customer. CFFWI provides a service to its customer (the manufacturer of the flooring) and does not sell a product. The success of the coating is dependent upon the coating being applied in accordance with specifications agreed upon for each individual job by CFFWI and the customer.
2. Limited Warranty. With respect to an abrasion resistant coating applied by CFFWI, CFFWI warrants to its customer that for a period which is the lesser of thirty-five (35) years from the date of application by CFFWI or so long as the original purchaser of the flooring owns the home in which the flooring is installed, the coating will not separate from the wood to which the coating is applied. With respect to both an abrasion resistant coating and non-abrasion resistant coating CFFWI warrants to its customer that CFFWI will apply the coating to the wood supplied by the customer in accordance with the specification sheet agreed upon by CFFWI and the customer for the job in question. Upon the breach of any limited warranty contained herein, CFFWI agrees to repair or refinish the product in question. **ANY MODIFICATION OF OR TAMPERING WITH THE COATING BY THE CUTOMER OR BY ANY PARTY SHALL VOID THIS LIMITED WARRANTY.**

Wood is obviously a product of nature and naturally occurring variations and characteristics such as grain, color, mineral streaks and knots are not breaches of CFFWI's limited warranty. Flooring is susceptible to normal color change due to interior lights or the sun's ultraviolet rays. Color change from sunlight or internal light sources is not a breach of CFFWI's limited warranty. Scratches, gouges, indentations, misuse, damage caused by lack of proper care, insufficient protection under furniture, other abrasives, spiked heel shoes, pets, insects, and damage due to water or moisture are not breaches of CFFWI's limited warranty.

3. Negation of Implied Warranties. CFFWI provides no warranty expressed or implied as to merchantability or fitness for a particular purpose or installation.

4. Installation. CFFWI makes no warranties regarding installation of any flooring product to which it has applied coating. It is the responsibility of the installer or homeowner to inspect boards prior to installation. Flooring pieces that are obviously damaged or otherwise unsuitable should not be installed. It is the responsibility of the homeowner to maintain the proper humidity level in the space where the flooring is installed.
  
5. Limitation of Damages. CFFWI shall be held harmless and in no way liable for any indirect, special, incidental or consequential damages or lost profits arising out of or related to the services by CFFWI or the breach of warranty, including but not limited to, damages from or related to any failure of the product involved or the coating applied to the product.